

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Appl. No.** : 10/665,525  
**Inventor** : Werbitt, Julie M.  
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**Title** : **Patron Service System and Method**  
:  
**Art Unit** : 3687  
**Examiner** : An, Ig Tai  
**Conf. No.** : 5811

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Commissioner for Patents  
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**Response and Amendment**

This is in response to the non-final Office Action, dated March 3, 2009, in the above-referenced patent application. The Applicant requests the entry of the following amendments and reconsideration of all pending claims of the application in light of those amendments and the remarks following.